



**The Northeast Shingo Prize Conference:**  
*Easier, Better, Cheaper, Faster -*  
**How do we improve?**  
**October 19 & 20, 2010**  
**Providence RI**

**Tuesday, October 19, 2010:** Arrival, Registration and Continental Breakfast begin at 7:00 am

Time	General Sessions Ballroom A	Track 1: Foundations Room 552AB	Track 2: Countermeasures Ballroom BC	Track 3: Management Room 553AB	Track 4: Simulations Room 553AB	Track 5: 1/2 day Workshops Room 550A
8:00-9:20	Keynote: Ritsuo Shingo					
9:30-10:20		Jishuken	Simple Kaizen: Back to Basics	Compression with Doc Hall	Standardized Work	
10:45-11:55	The Ruger Transformation	Lean for Personal Time Management		Hoshin Kanri	Respect for People	
1:15-2:05		Lean Professional Development		The Journey To True North	Standardized Work	A3 Development 1/2 Day Workshop
2:30-3:20	Developing a Kaizen Culture		Lean at Federal Express Aviation		Respect for People	
3:30-4:20	Virtual Plant Tour: Karl Storz Endovision					

**More on Day One:**

- 9:30 - 11:30 Community of Lean Lounge Open & Visiting Hours with Doc Hall (Ballroom DE)
- 10:30 - 10:45 AM Break
- 11:30 - 1:00 Luncheon: The Shingo Prize Award Ceremony (Exhibit Hall C, 2nd floor)
- 1:30 - 3:30 Community of Lean Lounge Open & Visiting Hours with Doc Hall ( Ballroom DE)
- 2:00 - 2:30 PM Break
- 5:00 - 6:30 The Shingo Prize Recognition Reception (The Rotunda Room; pre-registration required)
- 7:00 - ?? Dine Around Providence (pre-registration required)

**Wednesday, October 20, 2010** Arrival, Registration and Continental Breakfast begin at 7:00 am

Time	General Sessions Ballroom A	Track 1: Foundations Room 552AB	Track 2: Countermeasures Ballroom BC	Track 3: Management Room 553AB	Track 4: Simulations Room 553AB	Track 5: 1/2 day Workshops Room 550A
8:00-8:50	Keynote: Governor Donald Carcieri					
9:00-9:50		The 4P's of Adult Learning: Train the Trainer	Turn Employees to Problem Solvers	Top Management's Role for Lean Success	Innovation/Product Development	The Kaizen Event Fieldbook 1/2 Day Workshop
10:30-11:20		The 3M's: Muri, Mura & Muda	The Road to Business Excellence	Case Study: Allegheny Health	Problem Solving/ CEDAC	
1:00-1:50		The CI Journey to Shingo Recognition	Case Study: Howard County Public Schools		Innovation/Product Development	
2:30-3:20	Virtual Plant Tour: Brookfield Engineering		Innovation & Workforce Engagement in a High-Velocity World		Problem Solving/ CEDAC	
3:30-4:20	Keynote: Bruce Hamilton					

**More on Day Two:**

- 9:00 - 11:30 Community of Lean Lounge Open (Ballroom DE)
- 10:00 - 10:30 Am Break
- 11:30 - 1:00 Luncheon: The Silver Toaster Award Ceremony (Exhibit Hall C, 2nd floor)
- 1:00 - 3:30 Community of Lean Lounge Open ( Ballroom DE)
- 2:00 - 2:30 Ice Cream Social (Prefunction Exhibit Hall)

**Speakers include:** Ritsuo Shingo, Governor Donald Carcieri, Bryant Sanders, Mike Wroblewski, Doc Hall, Steve Maynard, Jeff Fuchs, Ron Pujalte, Alice Lee, Phil Coley, David Meier, Ed Miller, Beau Keyte, Lesa Nichols, Steve Hodlin, Ken Roey, Mark Hamel, Steven Spear, Bruce Hamilton, Annie Yu, Ashley Luppold, Stephen Eckert and Bruce Wadkins. Plus your peers in the Community of Lean Lounge!